

**AMENDMENT NO. 1**

**BY AND BETWEEN**

**GREATER ORLANDO AVIATION AUTHORITY**

**AND**

**REALTIME SERVICES INC D/B/A TOPTALENT STAFFING**

**TO**

**PURCHASING CONTRACT 19-20**

**THIS AMENDMENT NO. 1** made and entered into as of the 18th day of April, 2023, by and between the **GREATER ORLANDO AVIATION AUTHORITY** (hereinafter referred to as "Authority") and **REALTIME SERVICES, INC. D/B/A TOPTALENT STAFFING**. (hereinafter referred to as "Contractor").

**WITNESSETH:**

**WHEREAS**, by Contract dated June 1, 2021, Contractor agreed to provide Customer Service Ambassador Services for the Aviation Authority at Orlando International Airport, Orlando, Florida; and

**WHEREAS**, the Aviation Authority desires and the Contractor agrees to amend the Contract to provide additional Customer Service Ambassadors, as needed, to support passenger mobility assistance services.

**NOW, THEREFORE**, for and in consideration of the premises and mutual covenants herein contained, the parties hereby amend the Contract as follows:

- 1. Increase in Value.** The management fee shall be increased from December 1, 2022 through May 31, 2024, to add passenger mobility assistance in the not-to-exceed 28-day cycle amount of \$4,467.69 for a total of \$79,320.00.
- 2. Scope of Work:** Section 1.1 of the specifications shall be replaced in its entirety by Attachment A-1.
- 3. Compensation.** Aviation Authority shall pay to the Contractor during the term of the Contract, upon satisfactory completion of the work required by the provisions of the Contract. Compensation shall be paid pursuant to the terms and conditions of the Contract.
- 4. Suit/Proceedings.** The Contractor agrees that any suit or proceeding initiated for the purpose of interpreting or enforcing any provision of the Contract or any matter in connection therewith shall be brought only in a court of competent jurisdiction in Orange County, Florida, and Contractor waives any venue objection, including, but not limited to, any objection that a suit has been brought in an inconvenient forum. Contractor agrees to submit to the jurisdiction of the Florida courts and irrevocably agrees to accept service of process by U.S. mail.

5. **Public Entity Crimes Act.** The Contractor acknowledges the following notice: “A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount set forth in s.287.017, Florida Statutes, for CATEGORY TWO for a period of thirty-six (36) months from the date of being placed on the convicted vendor list.”

6. **Continuing Effect of Contract Provisions.** Except as amended by this Amendment No. 1, the Contract shall continue in full force and effect in accordance with its terms and conditions.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment No. 1 to be duly executed as of the date and year first above written.

**"AVIATION AUTHORITY"**

ATTEST:

**GREATER ORLANDO AVIATION AUTHORITY**

\_\_\_\_\_  
Assistant Secretary

By: \_\_\_\_\_

Date: \_\_\_\_\_

[Official Seal]

**"CONTRACTOR"**

ATTEST:

**REALTIME SERVICES, INC. D/B/A TOPTALENT STAFFING**

  
\_\_\_\_\_  
Secretary

By:  \_\_\_\_\_

Its: Regional Director

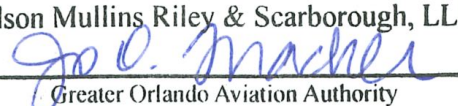
Robert R Herring, Regional Director

Print or Type Name and Title

Date: 4-10-2023

[Corporate Seal]

No Seal

Approved as to Form and Legality  
this 11 day of April, 20 23  
Nelson Mullins Riley & Scarborough, LLP  
By:  \_\_\_\_\_  
Greater Orlando Aviation Authority

## ATTACHMENT A-1

### 1.1 SCOPE OF WORK:

- 1.1.1 The Contractor shall provide all labor, supervision, management, administrative oversight, supplies, and all other items necessary or proper for, or incidental to, providing Customer Service Ambassador Services at the Orlando International Airport (“OIA”), in accordance with this Specification.
  - 1.1.1.1 Contractor shall provide staff to perform customer service functions At Orlando International Airport.
  - 1.1.1.2 Contractor staff shall provide accurate information and assistance to passengers, airport employees, visitors, and any other related customer service functions as directed by the AAR.
  - 1.1.1.3 Contractor staff shall interface with the airlines, concessions, Federal Agencies, and all airport employees and general public.
  - 1.1.1.4 Contractor staff shall work rotating shifts, holidays, and weekends, as directed by the AAR.
  - 1.1.1.5 **Contractor staff shall be able to operate mobility vehicles.**
  - 1.1.1.6 **Contractor staff shall work with airport stakeholders to coordinate customer movement at the security checkpoints. Responsible for guiding our guests through the line and communicating directions in a clear and friendly manner.**