

Shiji US Inc.

730 Peachtree Street NE, Suite 375
 Atlanta GEORGIA 30308
 Sales Contact: William Provost
 Email:william.provost@shijigroup.com
 Phone:4135375313



- Service Order Agreement -

Hotel Name:(Client) Hyatt Regency Orlando International Airport - ORLAN		Quote No:	SJUS99626- INF22010745
Legal Entity:(Owner) Greater Orlando Aviation Authority		Business Reg No:	
Contact Name:	Diana Hershner	Currency:	USD
Telephone:	+1 407.825.3070	Billing Address:	1 Jeff Fuqua Blvd
Shipping Address:	Hyatt Regency International Airport 9300 Jeff Fuqua Boulevard Orlando Florida United States 32827-4392		Orlando Florida United States 32827-4392
Project Name:	POS - ORLAN - GOAA - Infrasy Install	Valid Until:	2022-05-31

Project Summary/Scope:

Greater Orlando Aviation Authority has provided their Tax Exempt Certificate Number - 85-8012668935C-5 with documentation.

Product Description	Qty	Unit Price USD	Discount %	Price After Discount	Amount USD
SOFTWARE					
Infrasy CLOUD Software as a Service Subscription workstations Base Module - Hotel Edition /workstation/annually	28	1,080.00	64%	388.80	10,886.40
Infrasy CLOUD - Digital Signage Device /digital signage device/annually	4	480.00	45%	264.00	1,056.00
Payment Device License FOOD & BEVERAGE - annual Fee (for Counter, Table Service and Mobile payment integration) /device /annum	28	18.60		18.60	520.80
Infrasy CLOUD - Opera PMS FIAS Interface /Interface/annually	1	1,080.00	100%	0.00	0.00
Infrasy CLOUD- API Module - Hyatt-EAS Hyatt integrated for event ordering & mobile ordering /app/annually	1	1,080.00	100%	0.00	0.00
Infrasy CLOUD - Hyatt World of Hyatt Loyalty Program Interface /Interface/annually	1	1,080.00	100%	0.00	0.00
Infrasy CLOUD - Evention Cash Management Export Interface /Interface/annually	1	1,080.00	100%	0.00	0.00
Infrasy CLOUD - Birch Street Inventory system interface /Interface/annually	1	1,080.00	100%	0.00	0.00
Infrasy CLOUD - ProfitSword Accounting System Export Interface /Interface/annually	1	1,080.00	100%	0.00	0.00
Infrasy CLOUD- Payment Interface - Shiji Payment Gateway - Standard Payment standard Interface for all Market Per IFC/annually	1	0.00		0.00	0.00
Infrasy CLOUD - API Portal Workstation /outlet/annually	1	0.00		0.00	0.00
Annual Software Subtotal					12,463.20

POS - ORLAN - GOAA - Infrasy
 Install

Product Description	Qty	Unit Price USD	Discount %	Price After Discount	Amount USD
HARDWARE					
Aures Yuno 15""PCT - 8GB RAM 128GB SSD - Bay Trail Quad Core J1900 processor - Windows 10 IOT - Touch screen - Integrated MSR /unit	22	1,900.00	25%	1,425.00	31,350.00
Aures Yuno 10.1" LED customer display /unit	4	350.00	25%	262.50	1,050.00
Aures Customer display backing if switch to having customer display afterwards /unit	4	50.00		50.00	200.00
Shiji HM618 Tablet (Windows or Android) - 10.1"" NanoPAD10, PCT, 64GB - NanoPAD MSR+RFID Module (board) - Charging Dock - NanoPAD10 - Smart dock (w/ printer) - NanoPAD10 /tablet	6	1,200.00	32%	816.00	4,896.00
Smart Dock with 2"" receipt printer - USB2.0*3, COM*2, cash drawer port*1, 100M LAN*1 - DC JACK (+24V in) - 90 W power adapter - 2"" Receipt printer /per unit	6	250.00	20%	200.00	1,200.00
EPSON TM-T88IV Thermal Printer , Serial /printer	22	520.00	42%	300.56	6,612.32
EPSON TM-U220B Dot Matrix Printer TCPIP, black /printer	15	580.00	45%	320.16	4,802.40
Aures S430 Cash Drawer - Black /unit	18	150.00		150.00	2,700.00
Infrasys Mag./Staff Card with Mag strip (50 per pack) /pack	3	100.00		100.00	300.00
Aures Integrated 2D barcode scanner /unit	2	600.00	25%	450.00	900.00
Hardware Subtotal					54,010.72
SERVICES					
Implementation Services, Per Day (POS) Service Master setup - Infrasys Cloud Configuration - System Configuration - Workstation set up - setup Training Room - System Review with Hotel - User Acceptance Test - System Fine Tune for Training Session - Operation Staff Training - Outlet Manager Training - Finance Report Training - Interfaces Testing - Live Run Stand-by	21	850.00		850.00	17,850.00
Implementation Services, Per Day (IFC8)	1	500.00		500.00	500.00
Remote Site Configuration and Implementation - FOOD & BEVERAGE (max. 1 Man Day per Site / Merchant ID) /site	1	900.00		900.00	900.00
Services Subtotal					19,250.00
Grand Total				85,723.92 USD	
Annual Hardware Maintenance (Year 2 Onward)					8,056.61 USD
Estimated Travel & Expenses					2,800.00 USD
Estimated shipping, customs & import duties					3,815.00 USD

General Terms & Conditions

This Service Order (including any Exhibits, Schedules or addenda attached hereto, "Agreement") is entered into as of the Effective Date of the countersigned signature (as defined below) by and between **Shiji US Inc.** ("Provider") and **Hyatt Regency Orlando International Airport - ORLAN** ("Client") under the ownership of **Greater Orlando Aviation Authority** ("Owner").

Client's use of the "Products" and/or "Services" is expressly conditioned on Client's acceptance of this Agreement, and all applicable Terms and Conditions which have been agreed upon between Hyatt Corporation and Shiji and can be found here [Hotel Agreement for Software as a Service \(SaaS\)](#).

The parties represent and warrant that they each have the power to enter into, execute, perform and be bound by the conditions set forth herein. By signing below, the parties acknowledge that they have read, understood and agree to be bound by these specified terms and conditions.

Payment Schedule & Terms

Payment Terms 50% upon order confirmation, 30% before hardware delivery, 20% (30) days after go live date or 45 days after UAT

Payment Frequency Annual - in advance

- Initial term is for **36 Months** and will auto-renew for each successive year thereafter unless cancelled **90 Days** prior to renewal date. The SaaS subscription shall be paid annually in advance
- Credit Card interface where applicable - transaction settlement fees will be invoiced monthly
- Where applicable, Client is responsible for cost of shipment, destination import duties, cargo clearance, and withholding taxes
- VAT/Taxes are NOT included in the service order "Grand Total" and will be added to your invoice if applicable
- Invoices will be issued in **USD**
- Delivery lead time normally takes 30-60 days after deposit payment
- Pricing schedule does not include network equipment, servers, cabling, software utilities, UPS and related hardware peripherals
- Twelve (12) months Return to Base Warranty upon hardware delivery. Non Infrasys purchases are excluded.
- After the warranty period, Hardware maintenance shall be **15%** of the net price per annum, payable in advance, for On-Site Warranty. Shiji reserves all the rights on the review of annual maintenance fee on the years afterward .

Travel & Related Expenses

Working Hours The standard working days for Shiji employees comprise of Monday to Friday, 9 am to 6 pm. Shiji account manager or sales representative will review if variations to these hours are required.

Date Change Shiji resources and dates are committed to a project upon receipt of Purchase Order and considered locked in and final at that time.

Travel Travel costs incurred by Shiji consultant attending the Client site will be charged to the Client based on the provision of appropriate receipts and/or mileage logs. Shiji will endeavor to book best available flexible airfares whenever air travel is required to reach the Client site. Should Shiji consultant from other regions be required to fulfill a project, the Client will be consulted in advance and asked to approve the costs of long distance travel. In the event on-site visits exceed six contiguous weeks in duration the client is required to meet the cost of a return trip between the Client site and Shiji consultant's home base. Where resources are sourced from an overseas country Shiji will consult with the Client in advance regarding the need for and costs associated with repatriation visits.

Accommodation and Meals The Client is responsible for providing single occupancy accommodation for each Shiji consultant. Non-hotel or pre-opening hotel clients will be requested to organize accommodation in a business standard hotel conveniently located to the installation site. Accommodation should be made available one day prior to the project start date and one day after the completion date.

Client will be invoiced for meals and incidentals per the GSA schedule found at <https://www.gsa.gov/travel/plan-book/per-diem-rates>

Laundry and Dry Cleaning Laundry and dry-cleaning expenses incurred by Shiji Consultant on projects exceeding 3 days in duration will be charged back to the Client

Telephone and Internet Telephone and internet connection costs incurred by Shiji consultant in the execution of the project will be charged back to the Client. Wherever possible Shiji Consultant will use the client's internal communications infrastructure for downloading software and supporting documentation.

Acceptance

Accepted by Client:

Signature: _____

Name: _____

Title: _____

Date: _____

Accepted by Shiji US Inc.

Signature: _____

Name: _____

Title: _____

Date: _____

Accepted by Owner:

Signature: _____

Name: _____

Title: _____

Date: _____

PO Number: _____

Approved as to Form and Legality

this 15 day of April, 2022

Nelson Mullins Riley & Scarborough, LLP

By Joel Snacker
Greater Orlando Aviation Authority