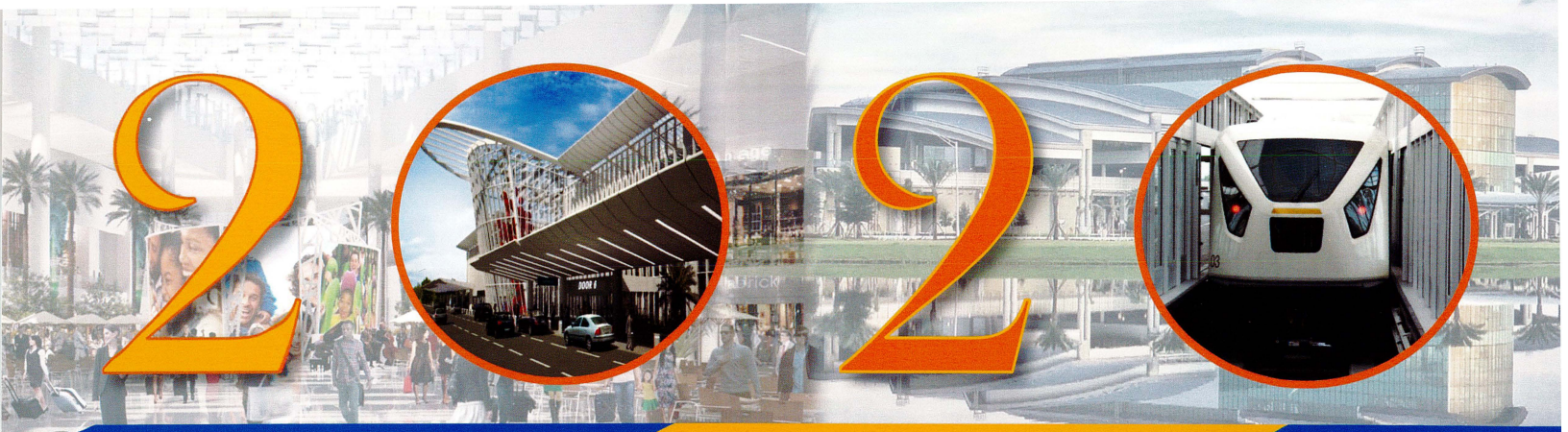


# 2020 FACT SHEET

ORLANDO INTERNATIONAL AIRPORT
*The Orlando Experience®*

**NAME: MCO-** Official airport designator for Orlando International Airport (designator adopted from McCoy Air Force Base named after Colonel Michael McCoy)

**AVIATION AUTHORITY:** The airport is operated and managed by the Greater Orlando Aviation Authority (GOAA), which consists of a seven-member board, five are appointed by the Governor of Florida and one is the Mayor of Orlando and one is the Mayor of Orange County.

**LAND & FACILITIES:** Approximately, 12,264 acres comprises the airport property, making it the fourth largest airport in landmass in the United States; Four parallel North/South runways; Approximately 18,353 paved parking spaces. MCO has more than 7 million square feet under roof.

**LOCATION:** Centrally located within a two-hour drive of more than 60 percent of Florida's population. MCO is well positioned to support the region's dynamic economic growth.

$41+ Billion Regional Economic Impact
$593,549,000 FY 2020 Budget

25,000+ Airport Employees
138 Food, Beverage & Retail

$4.2 B Capital Improvement Plan
South Terminal "C" Phase 1 in 2022

## THE ORLANDO EXPERIENCE®

**DESIGN CONCEPT:** A total environmentally responsive complex with high passenger convenience, low maintenance & operational costs, accommodating high growth & reflects Central Florida.

**MISSION:** Provide safe, secure, customer-friendly affordable services and facilities that promote The Orlando Experience.®

**VISION:** Advance Orlando and the region as the premier intermodal transportation gateway for global commerce.

**SUSTAINABILITY GOAL:** To reduce our dependency on fossil fuels; lower water consumption; preserve natural lands.

**CUSTOMER SERVICE GOAL:** To delight and value each guest with the finest airport experience in the world. Exceed the expectations of the traveling public.

## SOUTH TERMINAL PROJECT

The South Terminal project features a unique, top-level customer arrival experience that showcases the essence of Central Florida; 100% automated screening lanes in TSA Checkpoint; Fully integrated Rail-Air-Ground transportation; Numerous amenities: a variety of dynamic shops, restaurants and club lounge facilities and 15 additional gates-Substantial Completion 2022.

## HISTORICAL PASSENGER DATA

### TOTAL TRAFFIC

| | |
|---|---|
| 1971 | 1,287,540 |
| 1981 | 6,072,145 |
| 1991 | 18,411,945 |
| 2001 | 28,253,248 |
| 2002 | 26,952,158 |
| 2003 | 27,684,111 |
| 2004 | 31,494,285 |
| 2005 | 34,104,663 |
| 2006 | 34,830,914 |
| 2007 | 36,478,885 |
| 2008 | 35,660,742 |
| 2009 | 33,693,649 |
| 2010 | 34,877,899 |
| 2011 | 35,426,436 |
| 2012 | 35,288,887 |
| 2013 | 34,768,945 |
| 2014 | 35,714,612 |
| 2015 | 38,809,337 |
| 2016 | 41,923,399 |
| 2017 | 44,611,265 |
| 2018 | 47,696,627 |
| *2019* | *50,613,072* |

### INTERNATIONAL TRAFFIC

| | |
|---|---|
| 1976 | 2,205 |
| 1977 | 62,683 |
| 1979 | 124,360 |
| 1984 | 268,660 |
| 1991 | 2,010,843 |
| 1993 | 2,722,189 |
| 2000 | 2,537,784 |
| 2001 | 2,094,464 |
| 2006 | 2,087,042 |
| 2007 | 2,295,938 |
| 2008 | 2,686,913 |
| 2009 | 2,977,920 |
| 2010 | 3,245,799 |
| 2011 | 3,502,584 |
| 2012 | 3,784,729 |
| 2013 | 3,945,574 |
| 2014 | 4,324,175 |
| 2015 | 5,084,240 |
| 2016 | 5,592,710 |
| 2017 | 5,912,195 |
| 2018 | 6,600,640 |
| *2019* | *7,157,119* |

## Air Service /150+ Non-Stop Destinations

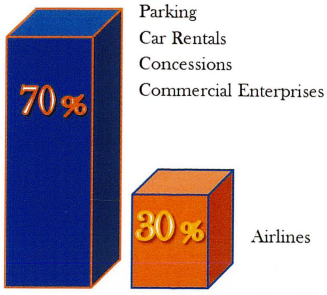
Aerolineas Argentinas
Aer Lingus
AeroMexico
Air Canada
Air Transat
Alaska
American
Avianca
Azul
Bahamasair
British Airways
Caribbean
Copa
Delta
Edelweiss
El Al
Emirates
Flair
Frontier
GOL
Icelandair
Interjet
JetBlue
LATAM
Lufthansa
Norwegian
Silver
Southwest
Spirit
Sun Country
Sunwing
Swoop
Thomas Cook
United
Virgin Atlantic
Volaris
WestJet
Wow

### International Destinations

Argentina
Bahamas
Brazil
Canada
Colombia
Costa Rica
Cuba
Denmark
Dominican Republic
El Salvador
England
France
Germany
Guatemala
Haiti
Honduras
Iceland
Ireland
Israel
Jamaica
Mexico
Netherlands
Northern Ireland
Norway
Panama
Peru
Scotland
Sweden
Switzerland
Trinidad /Tobago
U.A.E.

MCO Operates with

***NO Local Tax Dollars***



## *MCO Milestones*

| | |
|---|---|
| 1975 | Deed received by Orlando for surplus land for airport facility use following closure of McCoy Air Force Base in 1974; Special State of Florida legislative act created the Greater Orlando Aviation Authority (GOAA). |
| 1976 | Received international status; renamed Orlando International Airport (MCO). |
| 1981 | Completion of a new $300 million MCO Terminal Complex; ranked 25th in passenger traffic in U.S. with 6 million passengers and 13 signatory airlines. |
| 1985 | B-52 Memorial Park is dedicated; first million passenger month in March; total 10 million for the year. |
| 1989 | Third parallel runway opened. |
| 1990 | Opened third airside; new FIS concourse increased capacity to 2000 international passengers per hour. |
| 1992 | Opened 446-room Hyatt Regency Hotel. |
| 2000 | Rated #1 Airport in North America by J.D. Power & Associates; fourth airside terminal opened. |
| 2002 | Opened 345-foot Air Traffic Control tower. (tallest in U.S. at the time) |
| 2003 | Fourth parallel runway added; Flight Safety International Simulation facility opened. |
| 2006 | MCO uses biodiesel in all GOAA diesel-powered vehicles; MCO opened first 100-space cell phone lot. |
| 2007 | World's largest passenger plane, the A-380, made first southeast U.S. landing; full employee security screening begins. |
| 2012 | $470 million Automated People Mover (APM) Complex proposed; Installation of Veterans Memorial. |
| 2013 | The Col. Joe Kittinger Award started to honor U.S. Veterans; $1.1B Capital Improvement Plan announced. |
| 2014 | First U.S. Airport to use Automated Passport Control kiosks for visa waiver countries; $1.1B Capital Improvement Plan approved. |
| 2015 | Construction begins on new APM South Complex & Intermodal Terminal Facility; Customer Service Department/Program started; passenger traffic record 38.8M; Board approves initiating design of South Terminal. |
| 2016 | GOAA Board approves construction of South Terminal "C" Phase 1; New USO opens on "A" terminal first level; annual passenger traffic record 41.9 million; MCO ranks 14th in nation & 43rd in world in passenger volume. |
| 2017 | New Intermodal Terminal Facility/Automated People Mover (ITF/APM) complex opens; 2400 space parking garage "C" opens; Annie the Astronaut digital ambassador introduced; annual passenger traffic surpasses the 44 million mark; MCO hosts Puerto Rico hurricane Maria relief center; MCO ranked by J.D. Power Highest in Customer Satisfaction for Mega Airports. |
| 2018 | MCO becomes first airport in nation to employ entry & exit facial recognition biometric technology for international travelers; MCO wins second consecutive J.D. Power Highest in Customer Satisfaction for Mega Airports award; GOAA signs 50-year land use deal with City of Orlando; MCO surpasses 150 total non-stop destinations; Board approves construction of 19-gate South Terminal project. |
| 2019 | MCO surpasses 50 million passengers; Paw Pilots comfort dog program begins; MCO becomes first airport in world to receive EMAP Accreditation for emergency planning; Virgin Trains breaks ground for rail service to Miami; GOAA successfully sells $1.1B in bonds for Capital Improvement Plan financing. |